
ADA Complaint Form Procedures

Background

This form is used for Americans with Disabilities Act (ADA) complaints.

The Americans with Disabilities Act of 1990 (ADA), provides protection that no individual with a disability shall on the basis of disability, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any federally funded program, service, or activity.

Rainbow Rider is committed to providing non-discriminatory service to ensure that no person is excluded from participation in, or denied the benefits of, or subjected to discrimination in the receipt of its services and that no individual with a disability shall on the basis of disability, be excluded from participation in, be denied the benefits of, or be subjected to discrimination as stated in the Americans with Disabilities Act of 1990 (ADA).

If you feel that you have been discriminated against, please provide the following necessary information to facilitate the processing of your complaint. If assistance is required to complete the form, or if you have questions, please do not hesitate to call the ADA/Title VI Coordinator at 1-800-450-7770, ext. 207

Once completed, return a signed and dated copy to:

**Rainbow Rider Transit
Attn: Jennifer Olson
249 Poplar Avenue
Lowry, MN 56349**

Note: The following information is necessary to assist us in processing your complaint. Should you require any assistance in completing this form, please call 1-800-450-7770.